



ROWING & PADDLING CENTRE REGISTRATION POLICIES*

Fees: Registration fees cover liability insurance, administration, use of the facility and equipment. Prices do not include GST, uniforms, festival or regatta entry fees or coaching unless specifically noted. Program Fees are non-transferable and cannot be shared by more than one person. All transactions are processed in Canadian dollars.

Payment: All fees must be paid in full prior to program start date. Registrants who have not paid will not be permitted to participate. Payments can be made by Visa or MasterCard over the phone.

Late Enrollment: With the exception of our Introductory Programs, enrollment is continuous. Fees can be pro-rated 2 weeks after the program start date. There is no pro-rating for paddling programs.

Refunds: To qualify for a refund, participants must give notice within 48 hours after the second session – This is the refund deadline. Refunds are calculated based on the number of sessions attended and a 25% administration fee. Refunds will be processed as an account credit or returned in the same manner in which they were received. Program withdrawals after the refund deadline due to illness or injury require doctor's certification.

Program Cancellation: We reserve the right to cancel programs if enrollment quotas are not met; in this situation all registrants will be notified. *Coached programs will not run on statutory holidays, unless noted.*

Missed Sessions: It is the responsibility of the participant to attend scheduled sessions. Missed sessions will not be made up. In the unforeseen circumstance that a session is canceled due to weather, a make-up session may be rescheduled.

Mission Statement: The Centre exists to provide the community with an opportunity for a positive experience in rowing and paddling sports. At the Centre we aim to facilitate excellence, not only in those who participate in these sports, but also in our staff and program delivery.

***Notes:** Registration Policies may vary by location and do not apply to events (unless specifically noted) or the Gorge Fitness Centre. Visit www.gorowandpaddle.org/centres.